

New Clients

Our New Client Procedures

The cost and risk of maintaining credit accounts has a negative effect on our ability to keep costs low. However, we understand that many clinics, especially large not-for-profit organizations, are accustomed to paying on account. We've adopted the following guidelines to lower our risk exposure and keep costs as low as possible.

All 1st time buyers must pay in advance via credit card or check.

Well established clinics that meet our criteria can establish a credit account under the following terms:

We will only extend credit in the amount of up to 10% of the clinic's total expenditures to date.

We reserve the right to limit the total amount available at any given time but we generally limit the total credit to \$1000.

To order via credit account you can use the on-line order form by clicking "print and call" as your payment type and including your credit account # in the message box. Or you can either use the [fax form here](#) and include your credit account # or call us at 412-607-1226.

Not For Profit or Low Cost Clinics

Confirm your status as a not-for-profit entity or low cost spay neuter clinic.

We accept copies of 501(c)3 forms. Literature or flyers showing spay/neuter prices. Or simply point us to your website that describes your practice & includes pricing.

Use the following Codes for your extra discounts SN5%DISC for orders under \$500. NP5and5off for orders of \$500-\$1000 and NP5and10 for orders of \$1000 or more. There is always free shipping for orders of \$250 or more. These codes will add an extra 5% discount to our regular prices and volume discount prices and should be used instead of those coupon codes.

[Download our credit application here](#)

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